

Vidrala SA has been closely monitoring the coronavirus crisis and has taken the following actions and management measures in its production plants and with its suppliers:

1. Location of productive plants:

All Vidrala plants are located in Western Europe and have taken all the necessary specific measures in coordination with the authorities of each country.

2. Measures taken at production plants and offices:

All Vidrala plants operate under strict standards regarding food safety.

Additionally, specific contingency plans have been generated in all production plants and general facilities:

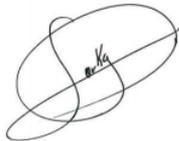
- Hygiene measures that must be complied with by all workers.
- Strict regulations on meetings and travel management.
- Total limitation of external visits except for issues that guarantee continuity.
- Definition of crisis teams in each of the plants and in the general facilities to take immediate action if necessary.

3. Impact on production:

Currently it is business as usual. All Vidrala plants at the present time, including the one in Italy, are running at full capacity and serving customers normally and without incident.

Given the general uncertainty of the situation, Vidrala is willing to adapt quickly and be agile to the new realities and concrete measures adopted by each government where production plants are located, setting as its priorities the safeguarding of people's health and the maintenance of our customer service.

Llodio, March 16th, 2020,



vidrala^{sa}
DPTO. CALIDAD
QUALITY - QUALITÉ

Gorka Echebarria
Quality Director

FAQ:

- **What measures have been taken regarding the supply chain?**

At present there is no impact due to lack of service in the chain of supply and this situation is expected to last over time because:

- A high percentage of supplies come from local suppliers.
- We have increased safety stocks in those products where a regular medium-term supply is not guaranteed.

- **Is there a risk related to Vidrala stock?**

No exceptional supply problems are expected due to maintenance of full production capacity. Additionally:

- The process of producing glass containers is integral and continuous, which guarantees minimum services.
- An average stock of finished product over 70 days is available as per usual.

- **Is teleworking being applied?**

The appropriate measures have been provided so that, depending on the possibilities of each department, the processes for efficient management are adopted.

- **Does using glass containers bring any advantages?**

One of the many qualities of glass is its innocuousness as an inert material, which guarantees food safety.