

At VIDRALA we consider **FOOD QUALITY, SAFETY AND DEFENSE** to be strategic factors in our line of work, with the objective of ensuring the safety and legality of our products as part of the food chain of the consumer.

Vidrala is a leader in the sector of hollow glass containers for the food industry and considers its **PEOPLE, CUSTOMERS AND SUPPLIERS** to be key actors in the process.

As a result, our pillars of work to ensure the safety and legality of our containers are:

## **1.- PEOPLE:**

The leadership, development and training of our people form the basis for creating value in our daily activity.

## **2.- COMMITMENT TO THE CUSTOMER AND END CONSUMER:**

All of our people and production plants carry out their activity in the context of our commitment to the satisfaction of our customers, with the ultimate aim of producing safe, secure, legal products under the premise of compliance with good manufacturing and hygiene practices.

## **3- DEVELOPMENT OF OUR SUPPLIERS:**

At Vidrala, we are committed to managing and developing our suppliers as a strategy to ensure level of service at a competitive input material cost to their processes, as well as the provision of services by third parties.

## **4.- CONTINUOUS IMPROVEMENT:**

At Vidrala, we believe that the continuous improvement of our processes, people and systems is the only way to achieve a good level of service in the market at a competitive cost that will ensure our future.

Vidrala as a whole is part of this policy, setting a principle of mutual collaboration with the authorities, customers, suppliers, employees and other stakeholders to promote a culture of work framed in food quality, safety and defence, always respecting and complying with the established rules.

Gorka Schmitt Zalbide  
CEO Vidrala  
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